Re-opening Guidelines for Deschutes County Outfitters and Guides

Overview:
As the governor’s office continues to work with multi-stakeholder groups including medical, business, and state and local government representatives on the plan to re-open Oregon, proposing a public health framework for restarting public life and business, we, the outfitters, guides, and tour operators at the local level in Bend and the region of Central Oregon have prepared the following statement of guidelines and health and safety protocols we commit to in order to provide a safe, healthy, and enjoyable experience for our staff and customers as we slowly move forward out of the current crisis situation.

These guidelines and commitments present what we will do to keep our customers, employees, and our community safe. It relies on the best available science on sanitization and social distancing protocols. We will continue to refine and update the plan as the governor’s office, as well as health experts, provide more advice, timelines, and recommended operating standards.

We will rely on the governor’s office to work in tandem with federal land management agencies to encourage permitted operators access to all areas where our business is conducted as Phase I is deployed.

Potential Schedule:

**Phase I** – Deschutes County residents; family groups only. Maximum of 10 in any family group.

**Phase II** – Guests from outside of Deschutes County but in-state only. Open to non-family groups with social distancing in place.

**Phase III** – Guests from outside state allowed as well as larger groups. Social distancing still in place whenever possible.
Safety Commitments:

Phase I
- All staff will wear face masks.
- Smaller family groups only – up to 10. Can accommodate in vans when possible and appropriate, but prefer to meet guide at tour location in private vehicle(s) whenever possible.
- Pre and post trip sanitation of rental equipment, vans, boats/rafts, and meeting areas.
- Check in tables outside for waivers, pre-trip meetings, and waiting area.
- Guests must bring their own masks and have no symptoms of sickness for the previous two weeks.
- Maintain 6’ social distancing between guide and family group while on tour.
- Family groups may be accommodated in a single van, boat, or raft only when 6’ social distancing between guide and family group can be maintained barring emergency situation.

Phase II
- All staff will wear face masks.
- Larger, mixed groups allowed in vans and boats/rafts with social distancing between non-family groups.
- Pre and post trip sanitation of rental equipment, vans, boats/rafts, and meeting areas.
- Guests must bring their own masks and have no symptoms of sickness for the previous two weeks.
- Maintain 6’ social distancing between guide and groups on tour – as well as between non-family groups - whenever possible.

Phase III
- All staff will wear face masks when inside vans or office/indoor check-in areas.
- Larger, mixed groups allowed in vans and boats/rafts.
- Pre and post trip sanitation of rental equipment, vans, boats/rafts, and meeting areas.
- Guests must have no symptoms of sickness for the previous two weeks.
- Maintain 6’ social distancing between guide and groups on tour – as well as between non-family groups - whenever possible.